

## **Hospitality - Frequently Asked Questions**

---

**What is the suggested attire?** Golf attire is suggested (jeans are permitted) and comfortable walking shoes. Remember that this is a walking event, so we suggest comfortable clothing. A windbreaker, hat/visor, sunscreen, sunglasses, and umbrella are also advisable depending on the weather forecast.

**Are there restrictions for bags?** Yes, the tournament will only allow opaque bags that are smaller than 6" X 6" X 6" and clear bags smaller than 12" X 6" X 12". All bags will be subject to be searched. Click [HERE](#) to learn more about the PGA TOUR bag policy and prohibited items.

**What time do the tournament gates open?** Gates will open approximately 30 minutes before play starts. Gates are scheduled to open at 8:00am CST on Tuesday and 6:30am CST Wednesday - Sunday. Visit [3MOpen.com](https://3mopen.com) for more information on daily start times.

**When do hospitality venues open?** All hospitality venues will open at 8:30am CST. Venues will start food and non-alcoholic beverages service at 8:00am. Liquor, beer, and wine service will begin at 10:30am and go until the end of play on the hole where your hospitality venue is located.

**When will we find out which players will be playing in the 2025 3M Open?** Players have until 5:00pm EST on the Friday of the week preceding the tournament to officially commit to playing in the 3M Open. The 3M Open is a full-field PGA TOUR event with 156 players competing at TPC Twin Cities. Follow 3M Open social media channels to stay up to date on player commitments.

**I would like to bring in giveaway items for our guests.** Partners with private and semi-private hospitality areas can provide giveaways for their guests. All giveaways need to be approved by 3M Open activation staff to ensure they adhere to the PGA TOUR policies and tournament sustainability initiatives. Looking for ideas? Browse

the [3M Open Corporate Merchandise catalog](#) for a seamless experience. All giveaway items need to be delivered to the 3M Open tournament office before **Friday, July 18<sup>th</sup>**. Please work with your 3M Open activation staff for details.

**As the host, I will need to be there every day to check in our guests. Do I need to use one of our allotted tickets?** Yes, hosts should anticipate using one of your allotted tickets.

**Do I need to order food & beverage?** No, while food & beverage may vary by hospitality location, each venue will be served a standard menu from Thursday - Sunday. Menus will be distributed through Partner HQ at a later date. In addition to catering that may be available in your hospitality venue, concessions, and local food trucks will be available for purchase throughout the course.

**One of my guests can only be there for half the day. Can I take their ticket and have someone else use it for the rest of the day?** No. Once a ticket has been scanned, it cannot be scanned again. If you would like to have another person attend on that day, you will need to purchase an additional ticket.

**When will tickets be available to distribute?** Tickets will be loaded to your Ticketmaster Account Manager in early June. We will send out information on how to access your tickets once they are available. Once in your account, you may distribute it to your guests.

**How will tickets be distributed?** All tickets will be distributed digitally via the [Ticketmaster Account Manager](#). The individual you designate to manage tickets will be notified when all tickets have been loaded into their account. That individual should plan to collect the names and email addresses of all those on your guest list to transfer tickets. We will be hosting ticket management webinars in June with an in-depth walkthrough of the ticket distribution process.

**Can I bring my child into the venue?** Kids under the age of 15 are allowed onto the grounds for free with a ticketed adult thanks to Cub. **Kids 2 and older** will need a hospitality ticket to get into hospitality venues. You will need to assign a ticket for any kid that will be entering the venue with their parent. Additional tickets are available for purchase if necessary.

**Does the 3M Open offer Accessibility Services?** The 3M Open is committed to providing a positive and user-friendly experience for those that need additional accommodations. The following is being offered at this year's 3M Open:

1. Designated handicap parking will be available at both the preferred and general parking lots. All shuttles to and from the parking lots will be ADA compliant.
2. Accessible restrooms will be available at various locations on-course.
3. Hospitality venues, concessions and the FanShop have ADA compliant and well marked entrance and exit points. Hospitality venues without an accessible ramp will have an ADA compliant wheelchair lift.
4. Mobility shuttles are available throughout the course.
5. The M Health Fairview Family Care Center located in Fan Village is available for fans in need of private feeding, changing or self-care areas will benefit from a comfortable, climate-controlled space.